





	TRADITIONAL SPA STAY			TRADITIONAL SPA STAY LIGHT			HEALTHY WEIGHT PROGRAM			HEALTHY IN PIEŠŤANY			TASTER CURE			RELAX		
	Accommodation, full board, doctor examinations, medical report at the end of stay, laboratory tests, up to 24 treatments per week based on doctor's prescription*			Accommodation, full board, doctor examinations, medical report at the end of stay, laboratory tests, up to 18 treatments per week based on doctor's prescription*			Accommodation, full board - special reduction diet, doctor examinations, medical report at the end of stay, laboratory tests, fitness, BMI and WHR check-up, up to 28 treatments per week based on doctor's prescription*			Accommodation, half board, initial medical consultation, 1 to 2 treatments per day depending on the length of stay*			Accommodation, half board, initial medical consultation, 1 per day depending on the length of stay*			Accommodation with half board, 1x full body massage, free spa access/swimming pool before check in, after 11 a.m.		
Room category	min. 7 nights			min. 7 nights			min. 13 nights			2 - 7 nights			2 - 7 nights			min. 2 nights		
	low season	mid season	high season	low season	mid season	high season	low season	mid season	high season	low season	mid season	high season	low season	mid season	high season	low season	mid season	high season
 DBL Comfort	160	170	180	155	165	175	180	190	200	150	160	170	140	150	160	130	140	150
SGL Comfort	190	210	240	185	205	235	210	230	260	180	200	230	170	190	220	160	180	210
 DBL Deluxe	175	185	195	170	180	190	195	205	215	165	175	185	155	165	175	145	155	165
SGL Deluxe	205	225	255	200	220	250	225	245	275	195	215	245	185	205	235	175	195	225
 DBL Deluxe Plus	195	205	215	190	200	210	215	225	235	185	195	205	175	185	195	165	175	185
SGL Deluxe Plus	225	245	275	220	240	270	245	265	295	215	235	265	205	225	255	195	215	245
 DBL Suite	215	235	245	210	230	240	235	255	265	205	225	235	195	215	225	185	205	215
SGL Suite	265	305	385	260	300	380	285	325	405	255	295	375	245	285	365	235	275	355
 DBL Deluxe Suite	235	265	285	230	260	280	255	285	305	225	255	275	215	245	265	205	235	255
DBL Deluxe Suite	315	365	455	310	360	450	335	385	475	305	355	445	295	345	435	285	335	425
Extra Bed = 	160	170	180	155	165	175	180	190	200	150	160	170	140	150	160	130	140	150

Free of charge:

- welcome drink
- daily one bottle of water in the room
- WIFI in room and hotel public areas
- luggage service
- entry to the wellness and fitness

Early booking bonus 10% - valid till 31 March 2021

Book your Spa stay for 2021 now and get the Early booking bonus up to 10%!
Early booking bonus cannot be combined with any other offer!

Christmas Eve surcharge € 60,00 per person
For Dec. 29, 30 and Jan. 1 surcharge € 30,00 per person
New Year's Eve surcharge € 130,00 per person
All prices in Euro per person per night

Extra bed is only possible for children under 12,99 years of age. Children older than 13 years and adults can be accommodated on the extra bed only in the category Suite.





17.01.2021 – 27.02.2021	Low season
28.02.2021 – 29.05.2021	Mid Season
30.05.2021 – 2.10.2021	High Season
3.10.2021 – 27.11.2021	Mid Season
28.11.2021 – 26.2.2022	Low season

*Detailed description of spa stays can be found in the Piešťany brochure.

Esplanade Ensana Health Spa Hotel

ESPLANADE	TRADITIONAL CURE			TRADITIONAL SPA STAY LIGHT			HEALTHY WEIGHT PROGRAM			HEALTHY IN PIEŠŤANY			TASTER CURE			RELAX										
										Accommodation, full board, doctor examinations, medical report at the end of stay, laboratory tests, up to 24 treatments per week based on doctor's prescription*			Accommodation, full board, doctor examinations, medical report at the end of stay, laboratory tests, up to 18 treatments per week based on doctor's prescription*			Accommodation, full board - special reduction diet, doctor examinations, medical report at the end of stay, laboratory tests, fitness, BMI and WHR check-up, up to 28 treatments per week based on doctor's prescription*			Accommodation, half board, initial medical consultation, 1 to 2 treatments per day depending on the length of stay*			Accommodation, half board, initial medical consultation, 1 per day depending on the length of stay*			Accommodation with half board, 1x full body massage, free spa access/ swimming pool before check in, after 11 a.m.	
Room category	min. 7 nights			min. 7 nights			min. 13 nights			2 - 7 nights			2 - 7 nights			min. 2 nights										
	low season	mid season	high season	low season	mid season	high season	low season	mid season	high season	low season	mid season	high season	low season	mid season	high season	low season	mid season	high season								
DBL Comfort	115	125	135	110	120	130	135	145	155	105	115	125	95	105	115	110	120	130								
SGL Comfort	135	145	155	130	140	150	155	165	175	125	135	145	115	125	135	130	140	150								
DBL Premium	130	140	165	125	135	160	150	160	185	120	130	155	110	120	145	125	135	160								
SGL Premium	150	160	195	145	155	190	170	180	215	140	150	185	130	140	175	145	155	190								
 DBL Premium Plus	150	160	185	145	155	180	170	180	205	140	150	175	130	140	165	145	155	180								
SGL Premium Plus	170	180	220	165	175	215	190	200	240	160	170	210	150	160	200	165	175	215								
 DBL Comfort Suite	160	170	195	155	165	190	180	190	215	150	160	185	140	150	175	155	165	190								
SGL Comfort Suite	200	210	235	195	205	230	220	230	255	190	200	225	180	190	215	195	205	230								
 DBL Premium Suite	180	190	215	175	185	210	200	210	235	170	180	205	160	170	195	175	185	210								
SGL Premium Suite	220	230	255	215	225	250	240	250	275	210	220	245	200	210	235	215	225	250								
 DBL Presidential Suite	300	310	335	295	305	330	320	330	355	290	300	325	280	290	315	295	305	330								
SGL Presidential Suite	360	370	395	355	365	390	380	390	415	350	360	385	340	350	375	355	365	390								
Extra Bed = 	115	125	135	110	120	130	135	145	155	105	115	125	95	105	115	110	120	130								

Esplanade Ensana Health Spa Hotel, Wing Palace

WING PALACE	TRADITIONAL CURE			TRADITIONAL SPA STAY LIGHT			HEALTHY WEIGHT PROGRAM			HEALTHY IN PIEŠŤANY			TASTER CURE			RELAX		
	Accommodation, full board, doctor examinations, medical report at the end of stay, laboratory tests, up to 24 treatments per week based on doctor's prescription*			Accommodation, full board, doctor examinations, medical report at the end of stay, laboratory tests, up to 18 treatments per week based on doctor's prescription*			Accommodation, full board - special reduction diet, doctor examinations, medical report at the end of stay, laboratory tests, fitness, BMI and WHR check-up, up to 28 treatments per week based on doctor's prescription*			Accommodation, half board, initial medical consultation, 1 to 2 treatments per day depending on the length of stay*			Accommodation, half board, initial medical consultation, 1 per day depending on the length of stay*			Accommodation with half board, 1x full body massage, free spa access/swimming pool before check in, after 11 a.m.		
Room category	min. 7 nights			min. 7 nights			min. 13 nights			2 - 7 nights			2 - 7 nights			min. 2 nights		
	low season	mid season	high season	low season	mid season	high season	low season	mid season	high season	low season	mid season	high season	low season	mid season	high season	low season	mid season	high season
DBL Standard	110	120	130	105	115	125	130	140	150	100	110	120	90	100	110	105	115	125
SGL Standard	125	135	145	120	130	140	145	155	165	115	125	135	105	115	125	120	130	140
 DBL Superior	120	135	145	115	135	140	140	155	165	110	125	135	100	115	125	115	130	140
SGL Superior	135	150	160	130	140	155	155	170	180	125	140	150	115	130	140	130	145	155
 DBL Junior Suite	140	155	165	135	150	160	160	175	185	130	145	155	120	135	145	135	150	160
SGL Junior Suite	180	195	225	175	190	220	200	215	245	170	185	215	160	175	205	175	190	220
Extra Bed = 	110	120	130	105	115	125	130	140	150	100	110	120	90	100	110	105	115	125

Free of charge:

WIFI in room and hotel public areas
luggage service
Water and Sauna World
Fitness with pool, saunas
and water bicycles

Early booking bonus 10% - valid till 31 March 2021

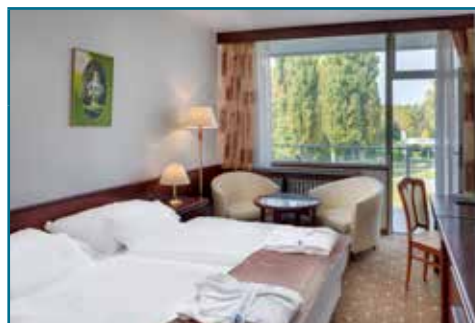
Book your Spa stay for 2021 now and get the Early booking bonus up to 10 %!
Early booking bonus cannot be combined with any other offer!

Christmas Eve surcharge € 40,00 per person
For Dec. 29, 30 and Jan. 1 surcharge € 25,00 per person
New Year's Eve surcharge € 100,00 per person
All prices in Euro per person per night
Extra bed is only possible for children under 12,99 years of age. Children older than 13 years and adults can be accommodated on the extra bed only in the category Suite (not valid for the Junior suite).

17.01.2021 – 27.02.2021	Low season
28.02.2021 – 29.05.2021	Mid Season
30.05.2021 – 2.10.2021	High Season
3.10.2021 – 27.11.2021	Mid Season
28.11.2021 – 26.2.2022	Low season

*Detailed description of spa stays can be found in the Piešťany brochure.

Splendid Ensana Health Spa Hotel



	TRADITIONAL CURE			TRADITIONAL SPA STAY LIGHT			HEALTHY IN PIEŠŤANY			„FOREVER YOUNG“ WEEK			TASTER CURE			RELAX		
	Accommodation, full board, doctor examinations, medical report at the end of stay, laboratory tests, up to 24 treatments per week based on doctor's prescription*			Accommodation, full board, doctor examinations, medical report at the end of stay, laboratory tests, up to 18 treatments per week based on doctor's prescription*			Accommodation, half-board, initial medical consultation, 1 to 2 treatments per day depending on the length of stay*			7 x overnights, half board, doctor examinations, ECG test, up to 12 treatments per week based on doctor's prescription*			Accommodation, half board, initial medical consultation, 1 per day depending on the length of stay*			Accommodation with half board, 1x full body massage, free spa access/swimming pool before check in, after 11 a.m.		
Room category	min. 7 nights			min. 7 nights			2 - 7 nights			7 nights			2 - 7 nights			min. 2 nights		
SPLENDID	low season	mid season	high season	low season	mid season	high season	low season	mid season	high season	low season	mid season	high season	low season	mid season	high season	low season	mid season	high season
DBL Comfort	95	105	110	90	100	105	85	90	95	75	80	85	75	80	85	80	90	95
SGL Comfort	115	125	130	110	120	125	105	110	115	95	100	105	95	100	105	100	110	115
DBL Suite	125	135	145	120	130	140	115	120	130	105	110	120	105	110	120	110	120	130
SGL Suite	155	180	200	150	175	195	145	165	185	135	155	175	135	155	175	140	165	185
Extra Bed = 	95	105	110	90	100	105	85	90	95	75	80	85	75	80	85	80	90	95
GRAND	low season	mid season	high season	low season	mid season	high season	low season	mid season	high season	low season	mid season	high season	low season	mid season	high season	low season	mid season	high season
DBL Standard	85	95	100	80	90	95	75	80	85	65	70	75	65	70	75	70	80	85
SGL Standard	105	115	120	100	110	115	95	100	105	85	90	95	85	90	95	90	100	105
DBL Comfort	95	105	110	90	100	105	85	90	95	75	80	85	75	80	85	80	90	95
SGL Comfort	115	125	130	110	120	125	105	110	115	95	100	105	95	100	105	100	110	115
DBL Suite	105	115	120	100	110	115	95	100	105	85	90	95	85	90	95	90	100	105
SGL Suite	135	145	160	130	140	155	125	130	145	115	120	135	115	120	135	120	130	145
DBL Comfort Suite	115	125	130	110	120	125	105	110	115	95	100	105	95	100	105	100	110	115
SGL Comfort Suite	145	160	175	140	155	170	135	145	160	125	135	150	125	135	150	130	145	160
Extra Bed = 	85	95	100	80	90	95	75	80	85	65	70	75	65	70	75	70	80	85

Free of charge:

WIFI in room and hotel public areas
Fitness, outdoor and indoor swimming pool

*Detailed description of spa stays can be found in the Piešťany brochure.

Early booking bonus 10% - valid till 31 March 2021

Book your Spa stay for 2021 now and get the Early booking bonus up to 10 %!
Early booking bonus cannot be combined with any other offer!

Christmas Eve surcharge € 30,00 per person




For Dec. 29, 30 and Jan. 1 surcharge € 15,00 per person

New Year's Eve surcharge € 80,00 per person

All prices in Euro per person per night

Extra bed is only possible for children under 12,99 years of age. Children older than 13 years and adults can be accommodated on the extra bed only in the category Suite (not valid for Suite in the Wing Splendid).

17.01.2021 – 27.02.2021	Low season
28.02.2021 – 29.05.2021	Mid Season
30.05.2021 – 2.10.2021	High Season
3.10.2021 – 27.11.2021	Mid Season
28.11.2021 – 26.3.2022	Low season

	TRADITIONAL SPA STAY		HEALTHY IN PIEŠŤANY		„FOREVER YOUNG“ WEEK		TASTER CURE	
	Accommodation, full board, doctor examinations, medical report at the end of stay, laboratory tests, up to 24 treatments per week based on doctor's prescription*		Accommodation, half board, initial medical consultation, 1 to 2 treatments per day depending on the length of stay*		7 x overnights, half board, doctor examinations, ECG test, up to 12 treatments per week based on doctor's prescription*		Accommodation, half board, initial medical consultation, 1 per day depending on the length of stay*	
	min. 7 nights		2 - 7 nights		7 nights		2 - 7 nights	
Room category	low season	high season	low season	high season	low season	high season	low season	high season
DBL Economy	61	71	51	61	46	56	41	51
SGL Economy	71	81	61	71	56	66	51	61
DBL Standard	72	82	62	72	57	67	52	62
SGL Standard	82	92	72	82	67	77	62	72
DBL Comfort	87	97	77	87	72	82	67	77
SGL Comfort	97	107	87	97	82	92	77	87
 DBL Comfort Suite	98	108	88	98	83	93	78	88
SGL Comfort Suite	116	126	106	116	101	111	96	106
Extra Bed = 	72	82	62	72	57	67	52	62

Free of charge:

Fitness center in Napoleon Health Spa computer for guests

WIFI in rooms and hotel public areas

*Detailed description of spa stays can be found in the Piešťany brochure.

Early booking bonus 10% - valid till 31 March 2021








Book your Spa stay for 2021 now and get the Early booking bonus up to 10 %!
Early booking bonus cannot be combined with any other offer!

Christmas Eve surcharge € 25,00 per person
For Dec. 29, 30 and Jan. 1 surcharge € 10,00 per person
New Year's Eve surcharge € 60,00 per person

All prices in Euro per person per night

17.01.2021 – 01.05.2020	Low season
02.05.2021 – 30.10.2021	High season
31.10.2020 – 26.3.2022	Low season

Jalta, Vila Trajan Ensana Health Spa Hotel, Depandance Šumava

	TRADITIONAL CURE	HEALTHY IN PIEŠŤANY	„FOREVER YOUNG“ WEEK	TASTER CURE
	Accommodation, full board, doctor examinations, medical report at the end of stay, laboratory tests, up to 24 treatments per week based on doctor's prescription*	Accommodation, half board, initial medical consultation, 1 to 2 treatments per day depending on the length of stay*	7 x overnights, half board, doctor examinations, ECG test, up to 12 treatments per week based on doctor's prescription*	Accommodation, half board, initial medical consultation, 1 per day depending on the length of stay*
Room category	min. 7 nights	2 - 7 nights	7 nights	2 - 7 nights
JALTA	season	season	season	season
DBL Economy	56	46	41	36
SGL Economy	71	61	56	51
DBL Standard	67	57	52	47
SGL Standard	82	72	67	62
 DBL Suite	78	68	63	58
SGL Suite	93	83	78	73
Extra Bed = 	67	57	52	47
VILA TRAJAN	season	season	season	season
DBL Standard	72	62	57	52
SGL Standard	82	72	67	62
DBL Comfort	77	67	62	57
SGL Comfort	92	82	77	72
 DBL Suite	83	73	68	63
SGL Suite	98	88	83	78
Extra Bed = 	72	62	57	52
DEPENDANCE ŠUMAVA	season	season	season	season
DBL Standard	57	47	42	42
SGL Standard	72	62	57	57
 DBL Family Room	62	52	47	47
SGL Family Room	77	67	62	62
Extra Bed = 	57	47	42	42

Free of charge: fitness center in Napoleon Health Spa
WIFI in rooms and hotel public areas.
Computer for guests in Jalta
*Detailed description of spa stays can be found in the Piešťany brochure.

Early booking bonus 10% - valid till 31 March 2021
Book your Spa stay for 2021 now and get the Early booking bonus up to 10 %!
Early booking bonus cannot be combined with any other offer!
All prices in Euro per person per night

31.01.2021 – 28.11.2021 Season Jalta & Vila Trajan

11.04.2021 – 30.10.2021 Season Šumava



DANUBIUS EUROPOINTS

The Danubius Loyalty program for regular guests offers you much more than the excellent quality hotel services and special attention that you would expect as standard from Danubius Hotels Group.

MAKE THE MOST OF YOUR STAY

As a member of the program, every stay in one of our hotels earns you EuroPoints credit points on your regular guest card. These EuroPoint credits can then be exchanged for extra services and benefits in any of our hotels covering:

- ▶ Accommodation
- ▶ Dining
- ▶ Wellness, health and medical services
- ▶ Souvenirs

SOME THINGS COME NATURALLY

A Danubius regular guest card entitles the holder to enjoy special guest benefits. Make your next stay with us even more comfortable and relaxed by upgrading to a higher category room for the standard room rate, or enjoy the luxury of the early check-in/late check-out option for no extra charge (depending on the card type). More information at the hotel receptions or www.ensanahotels.com

Central reservation office:

Individual reservations:

Tel.: +421 33 775 7733

reservation@sk.ensanahotels.com

Reservations for travel agencies and group bookings

Tel.: +421 33 775 7760

E-mail: res.ta@sk.ensanahotels.com

TRANSFERS

Slovak Health Spa Piešťany Inc. offers direct transfers from/to airports, railway or bus stations and other locations in Slovakia and neighbouring countries.

Route from Piešťany (prices in EUR)	Car / 4 seats	Minibus / 7 seats	Minibus / 15 seats	Bus / 48 seats
Bratislava	90	140	240	330
Bratislava-centre	100	160	260	370
Vienna	120	190	300	490
Vienna-centre	140	210	330	539
Praha	350	440	700	970
Budapest	240	300	550	750
Trenčianske Teplice	90	100	160	230
Smrdáky	90	100	130	200
Brno	160	200	330	490
Piešťany (bus & railway station, airport)	10	15	25	60
Other destination (unit price without VAT per km)	0,7	0,8	1,3	1,7

SLOVAK NATIONAL HOLIDAYS

1. January, 6. January, Good Friday, Easter Monday, 1. May, 8. May, 5. July, 29. August, 1. September, 15. September, 1. November, 17. November, 24. - 26. December.

TERMS AND CONDITIONS

1. Price information

1.1 Price includes VAT: 0% for spa stays, 10% for B&B (Bed and Breakfast) and B&HB (Bed and Half board), 10% All Inclusive stays.

1.2 Price may be adjusted in case of change of valid legislative provisions and rules by the VAT rate specified by law.

1.3 Hotel accommodation with breakfast: includes breakfast (the price includes breakfast for the guests).

1.4 Hotel accommodation with half-board includes breakfast and dinner.

1.5 The first meal of all spa stays included in this price list is a dinner.

1.6 Hotel accommodation on an extra bed within the room can only be provided for a child up to 12.99 years old. Children older than 13 years and adults can be accommodated on the extra bed only in the category Suite.

1.7. B&B and B&HB, rates (dynamic rates) are available on our website ensanahotels.com.

2. Additional charges

2.1 Small pet: 20 EUR per night.

2.2. Air-conditioning is available within Comfort rooms in the Splendid wing of the hotel Splendid and Comfort rooms in the Esplanade wing of the hotel Ensana Health Spa Hotel during the summer season (01.05. - 30.09.2021). A mandatory fee of 10 EUR/night/ room will be charged.

3. Children policy

3.1 Children under 3,99 years of age are accommodated free of charge without bed claim.

3.2 Children in parents room aged 4 to 17,99 receive a 50% discount on Bed & Breakfast rate and full board.

3.3 Children under 18 years with booked Child package will be treated after previous confirmation by spa doctor and only with accompanying adult (same gender).

4. Local spa tax for accommodation

4.1 The local spa tax is not included in the price of stay. Hotel will request payment at the amount specified by law upon the client's arrival.

5. Motor vehicles on the Spa Island

5.1 Please note that for motor vehicles on the Spa Island a fee will be charged for entering on a daily basis.

5.2 Garage parking is available for additional charges in the following hotels: Esplanade, Splendid.

5.3 Outdoor parking under video-surveillance is available at Hotel Jalta at additional charges.

6. Medical policy

6.1 Spa treatments are not transferable from person to person.
6.2 All treatments offered in our packages can be provided in any of the health spa facilities of The Slovak Health Spa Piešťany, Inc. (SLKP a.s.).

6.3 Examinations, diagnostic services and medical treatments that are not included in the ordered package as well as the prescribed medicine are charged according to the valid price list.
6.4 Costs of transport to medical examinations which are not provided in the SLKP a.s. are accounted separately.

6.5 The diagnostic services and laboratory tests are provided only during working days.

6.6 The initial medical examination will be provided within 24 hours after the arrival. For arrivals on Saturdays the initial medical examination will be provided within 48 hours.

7. Check-in / Check-out

Check-in: from 14:00

Check-out: to 11:00

Early check-in and late check-out is in the hotels of the SLKP, a.s. available upon request and is subjected to a surcharge.

8. Closing dates and pandemic impact

8.1 SLKP a.s. reserves the right to set or change the closing dates and to communicate them in time.

8.2 Confirmed reservations will be automatically moved to another hotel of the same or higher category without surcharge.

8.3. Declaration of the service provider in connection with the emergency situation related to the dangerous human disease COVID-19: In case that the service provider (SLKP, a.s.) will not be able to provide its services to the consumer or group of consumers (client) in full or partially as a result of the applicable legislation or measures imposed by the competent authorities of the Slovak Republic, in particular as a result of restrictions or prohibitions in connection with COVID-19, the provider has the right to cancel the reservation, to postpone the reservation to a later date or to change the conditions of provided services in a way to ensure that the rights of the consumer are preserved. In case of a non-provided service in connection with COVID-19, the provider is not responsible for the not performed service properly and on time.

9. Insurance

9.1 The rates quoted do not include any insurance.

9.2 SLKP a.s. recommends their clients to arrange for their own cancellation-, accident- and medical insurance covering any extraordinary expenses.

10. Cancellation policy

SLKP a.s. accepts cancellation in writing only. A cancellation free of charge is accepted up to 27 days prior to the planned arrival. Unless otherwise agreed, SLKP a.s. reserves the right to charge cancellation fee as follows:

10.1 Cancellation deadlines Spa Stays / Bed & Breakfast / Bed & Half board

27 - 21 days before arrival 5% of the ordered services

20 - 14 days before arrival 10% of the ordered services

13 - 7 days before arrival 20% of the ordered services

6 - 1 days before arrival 50% of the ordered services

No show: 100% of the ordered services

10.2 Unused reserved services

No financial reimbursement is provided for unused reserved services and changes to reserved services during the client's stay (e.g. accommodation, meals, treatments, transfers).

10.3 Early departure

In case of early departure SLKP a.s. will charge a cancellation fee in the amount of 100% of unused reserved services.

10.4 Transfer of reservation

SLKP, a.s. will accept only one change to a confirmed reservation free of charge. A change of reservation can be made free-of-charge 27 days prior to the original arrival date of the guest. The price of the stay will change according to the valid price list and with the exception of confirmed reservations in high or medium season, SLKP, a.s. will not refund any difference in price. SLPK, a.s. reserves the right to charge a service fee of EUR 65 for each additional change of a confirmed reservation. A change of reservation must be done no later than 7 days prior the original ordered and reserved arrival date, otherwise SLKP, a.s. reserves the right to charge a cancellation fee according to the valid cancellation policy (10.1 a 10.2).

10.5 Cancellation or shortening of stay due to health reasons

SLKP a.s. accept medical reports only from authorized partners (doctor, hospital).

If the client is contraindicated before or during the spa stay and his treatments cannot be adapted or the spa doctor decides to cancel the spa stay due to infections or epidemic reasons, SLKP a.s. reserves the right to charge cancellation fee according to SLKP a.s. cancellation policy. The cancellation fee we will be kept as a deposit for the next spa stay realized within 365 days by the same client. If the client does not arrive within 365 days, SLKP a.s. reserves the right to keep the paid deposit.

10.6 Death

If a client dies before the arrival date, SLKP a.s. will refund the full amount of the booked stay to assigned relatives (wife/husband, parents, children). Also the relatives (wife/husband, parents, children) of the client who should have accompanied him, will not be charged any cancellation fee. The client's death certificate must be sent to SLKP a.s. If a client dies during his stay in the spa, SLKP a.s. will refund the full amount of the booked stay to assigned relatives. Also the accompanying relatives (wife/husband, parents, children) of the client will not be charged any cancellation fee.

10.7 Disapproval of Visa

SLKP a.s. will charge cancellation fees according to the valid terms and conditions. If the client provides an official confirmation about the disapproval of VISA from the Embassy (not from a 3rd party) and following a double-check by SLKP a.s. with the embassy, SLKP a.s. will not charge any cancellation fee.

10.8 Change of the client's name

For individual bookings SLKP a.s. accept client's name change only in writing and minimum 7 days prior the beginning of the spa stay.

11. Payment conditions

11.1 A full prepayment of the reserved services must be received on the bank account of the SLKP a.s. latest 14 days prior to guest's arrival. For spa, B&B and B&HB stays can be prepaid on the spot upon arrival by cash, bank or credit card.

11.2 Bank fees and charges must be covered by the client.

11.3 If the full payment is not received prior the arrival, SLKP a.s. reserves the rights to cancel the reservation according to the valid terms and conditions.

11.4 Reservations received less than 14 days prior to arrival must be guaranteed by a valid credit card and can be cancelled free of charge until 48 hours prior arrival, 6.00 pm (not valid for group bookings and spa stays exceeding 6 nights).

11.5 Payment conditions for groups reservations: handled according to a separate contract signed between the partner and SLKP a.s.

11.6 Bank details

TATRA BANKA, AG Hodžovo námestie 3, 811 06 Bratislava, Slovakia

Konto: SLOVENSKÉ LIEČEBNÉ KÚPELE PIEŠŤANY a.s.

2922728005/1100

BIC: TATRSKBX, IBAN: SK52 1100 0000 0029 2272 8005

Slovenské liečebné kúpele Piešťany a.s.

IČO: 34144790, DIČ: 2020389668



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